

Dear Sir/Madam,

As an organisation we aim to provide the public with the most efficient means of contact available so that our officers are both visible and accessible to key individuals within our communities. It has been widely publicised in the media that there will be a reduction in the local Neighbourhood teams from 2018 as part of the Office of the Police and Crime Commissioner's plan.

With this in mind our continued aim is that both the police and the PCC will be easier to contact-face to face and from a distance.

We recognise that the role that you play in your organisation will often mean direct contact with a specific officer from your local Neighbourhood Team. However as a result of reorganisation I cannot guarantee that a specific officer will be available to answer your query.

Your area will continue to have a Neighbourhood Team and as such issues and requests will be directed towards a team e-mail address rather than direct contact with a specific Police Officer or PCSO. This will ensure we provide you with the easiest means of contact and connectivity into your local team.

This e mail address is NOT to be used to report any crime, record ongoing issues or to request police attendance at an incident, such requests should be made via 101, 999 or the Force website email address for direct crime recording.

Your local neighbourhood beat team based at Bideford Police station can be contacted on bideford@devonandcornwall.pnn.police.uk

The team will then pick up any requests and make contact with you.

I would just like to add how grateful I am for all of your continued efforts and support during this time of change.

*INSP Shaun KENNEALLY
Torrige Sector Inspector*